

INTRODUCING WINNER FOR East Midlands - Derbyshire, Leicestershire & Northamptonshire



Earlier in the year, Assured Lettings were judged against their local competition and after an exceptional performance, they were awarded with the British Property Award for Derby (Suburbs).

They were subsequently put forward to the lettings Regional awards where they were judged against other local winners. After a prolonged period of judging, they were determined to be the most outstanding agent and were awarded with the East Midlands - Derbyshire, Leicestershire & Northamptonshire Gold Award.

The British Property Awards provide agents throughout the UK with an invaluable opportunity to compare the service that they provide against the service provided by their local, regional and national competition. Agents who go that extra mile and provide outstanding levels of customer service are rewarded with our accolade, which acts as a beacon to highlight these attributes to their local marketplace.

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BRITISH PROPERTY AWARDS

2018-2019



GOLD WINNER

LETTING AGENT
IN EAST MIDLANDS -
Derbyshire, Leicestershire
& Northamptonshire

THE BRITISH PROPERTY AWARDS are one of the most inclusive letting agency awards providers as they do not charge to enter. This has enabled their award to be structured in a manner that ensures maximum participation, on average judging over 90% of agents that meet their minimum criteria on a local level.

The team personally mystery shops every letting agent against a set of 25 criteria to obtain a balanced overview of their customer service levels. The judging criteria is both comprehensive and detailed exploring different mediums, scenarios and time periods to ensure that agents have been rigorously and fairly judged.

David Gregory from The British Property Awards said "Our awards has been specifically designed to be attainable to all agents, removing common barriers to entry, such as cost, to ensure that we have the most inclusive awards. Our award has also been designed to remove any opportunity for bias or manipulation. If an agent has been attributed with one of our awards, it is simply down to the fantastic customer service levels that they have demonstrated across a prolonged period of time. Winning agents should be proud that their customer service levels provide a benchmark for their local, regional and national competition".



INDEPENDENTLY
JUDGED



OVER 25 CRITERIA



JUDGING YOUR
LOCAL MARKET

FOR MORE INFORMATION ABOUT THE BRITISH PROPERTY AWARDS
PLEASE CONTACT US ON 0800 987 11 22